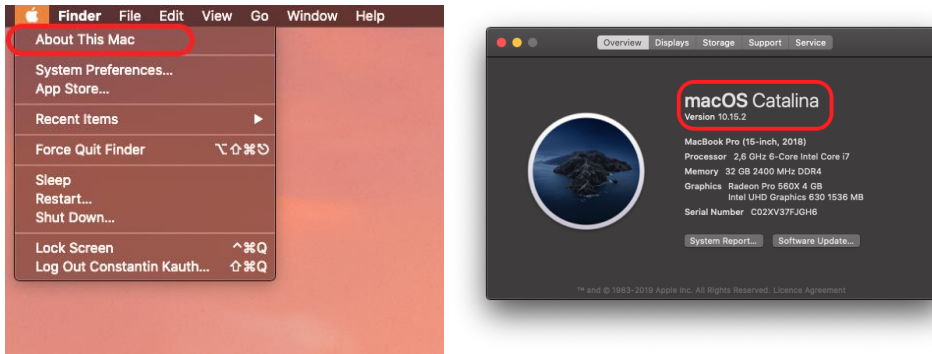# GROZ-BECKERT®

Abt.: D-DKS
Name: Constantin Kauth
erstellt am: 03.12.19
Geändert 20.12.19

Groz-Beckert KG - Citrix Workspace App for MacOS
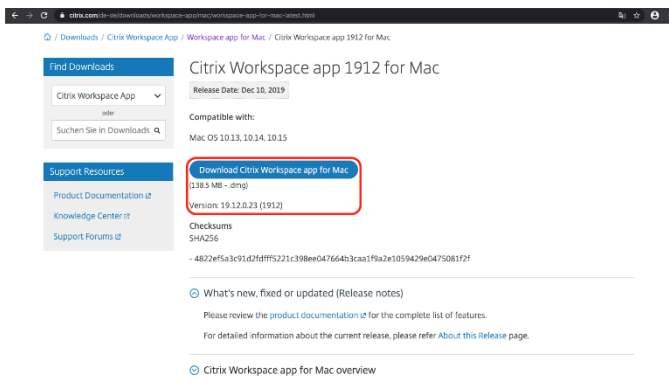
Install and configure Citrix NSG Access for Groz-Beckert KG

This Documentation was created for MacOS Version 10.15.2, you can check the system version by pressing the Apple and "About This Mac"

Please download the Citrix Workspace app for Mac from:
https://www.citrix.com/downloads/workspace-app/mac/workspace-app-for-mac-latest.html


Also download the certificates for the connection from:
https://support.groz-beckert.com/files

Install and configure Citrix NSG Access

Please open the Download folder and double click the
"SectigoRSADomainValidationSecureServerCA.crt" file for GBKG (Europe)
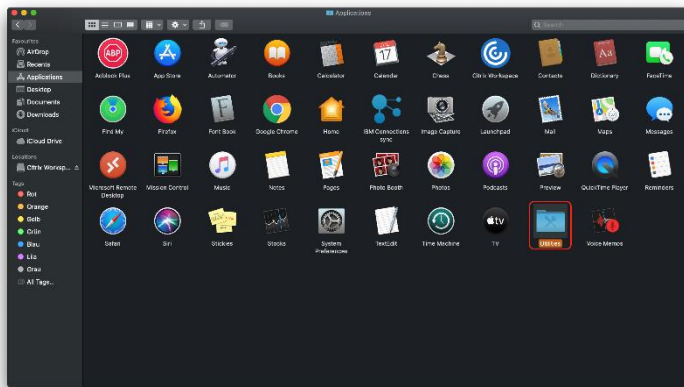the "comodorsadomainvalidationsecureserverca.crt" file is for Asia.
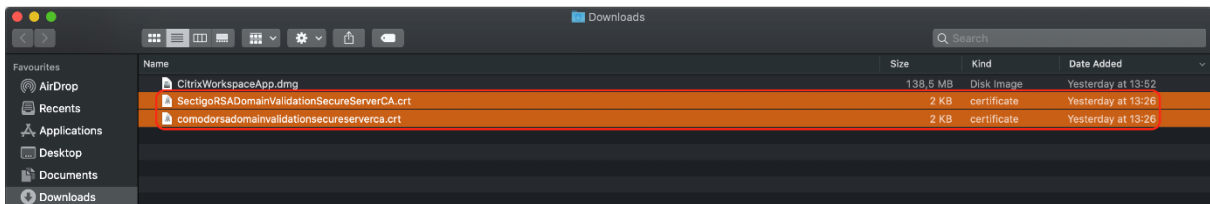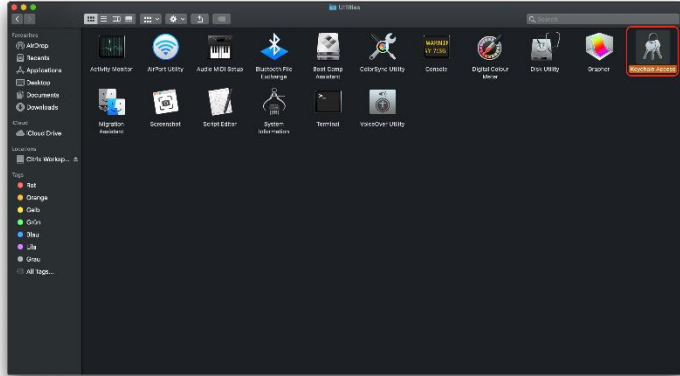

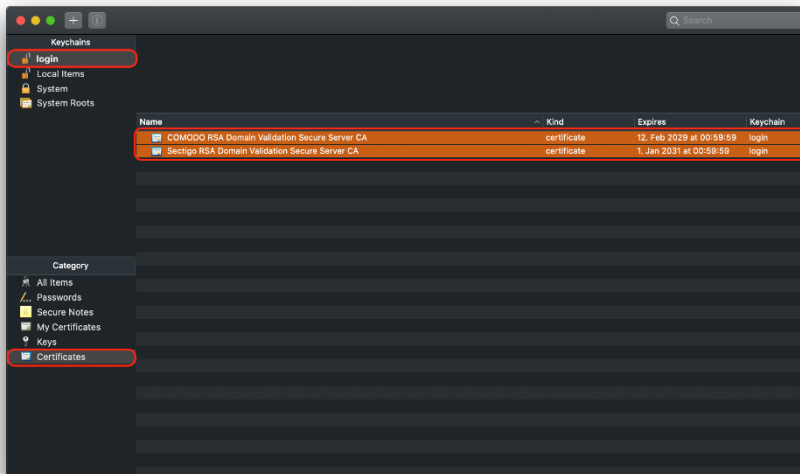Now press "Add" to install the certificate to you Macs Keychain.
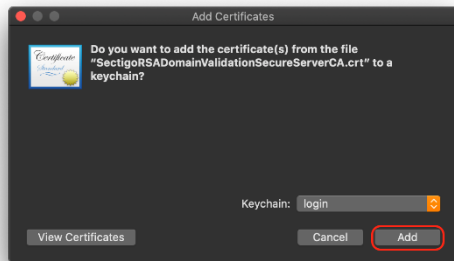
You can check the certificates in the Keychain by opening the "Keychain Access"

Install and configure Citrix NSG Access

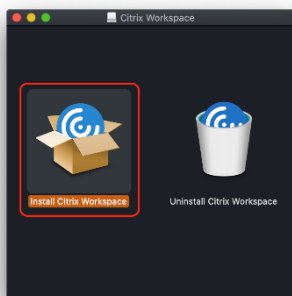Now click on "login" and "Certificates" there the installed certificate should appear.

Please go back to the Download folder and double click the "CitrixWorkspaceApp.dmg" file.

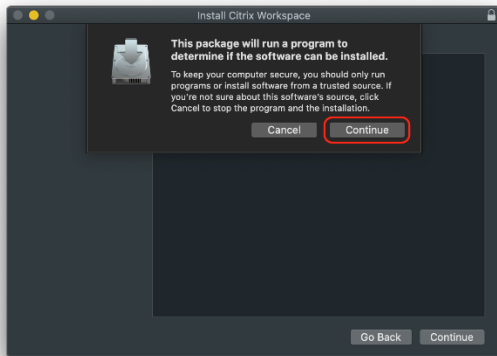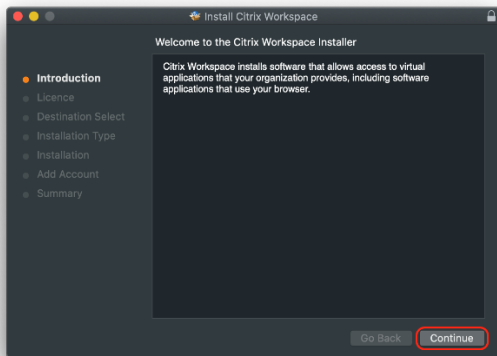Install and configure Citrix NSG Access

Choose "Install Citrix Workspace"
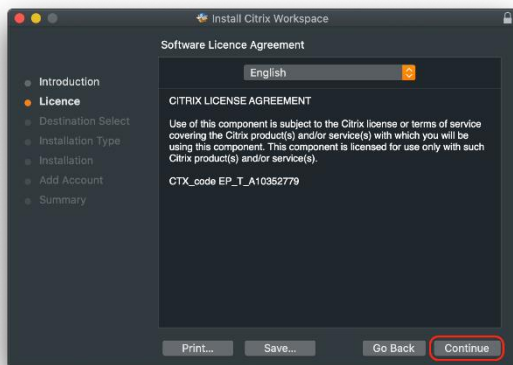
Install and configure Citrix NSG Access

Click "Continue"
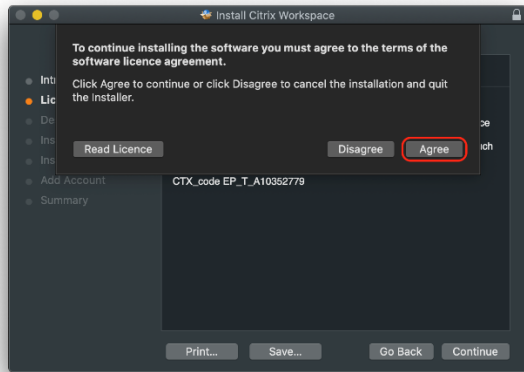

And again click on "Continue"

Now you can choose the Language for the installation and press "Continue"
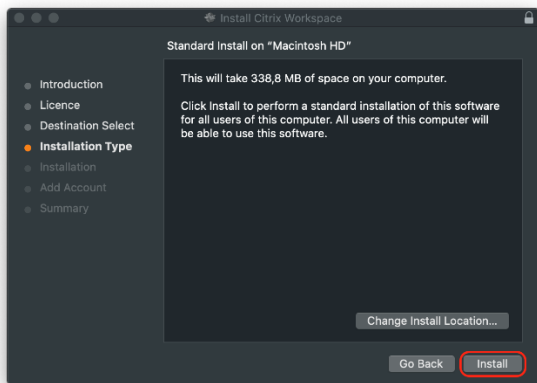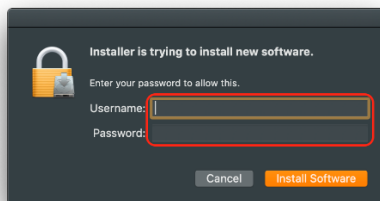
Install and configure Citrix NSG Access

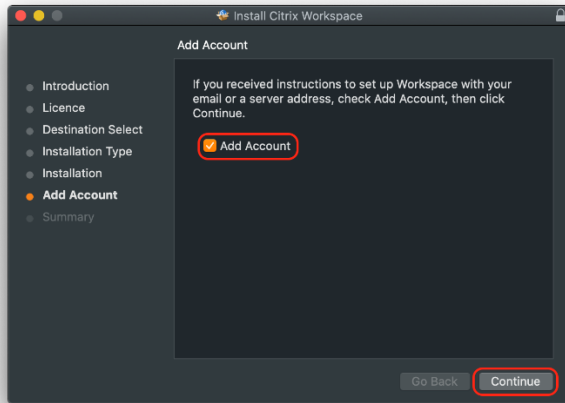Now you have to "Agree" to the Licence Terms.

Now you can press "Install"

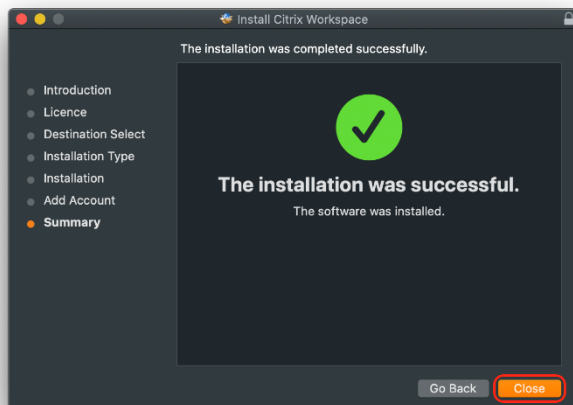

And enter your Mac System password.
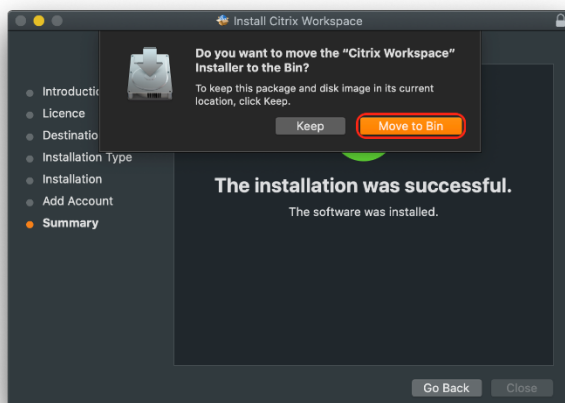
Install and configure Citrix NSG Access

Check "Add Account" and press "Continue"

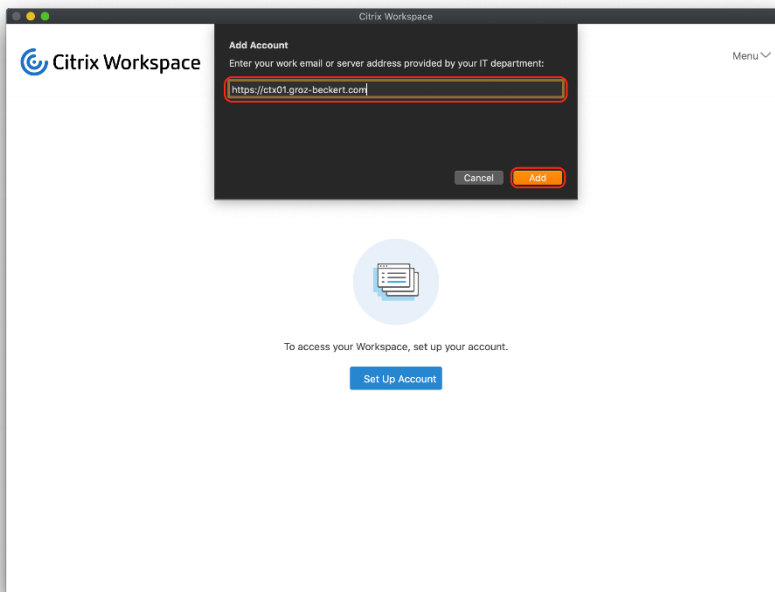Click "Close" to finalize the installation.

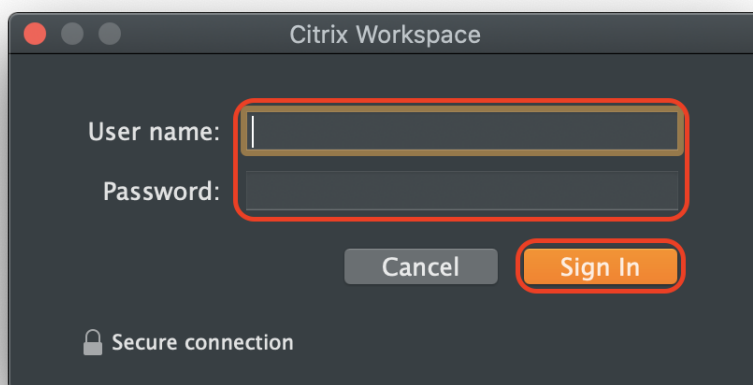Now you can delete the installation file by choosing "Move to Bin"

Install and configure Citrix NSG Access

The Citrix Workspace App should be started automatically, if not please start the Application from the Applications Folder.

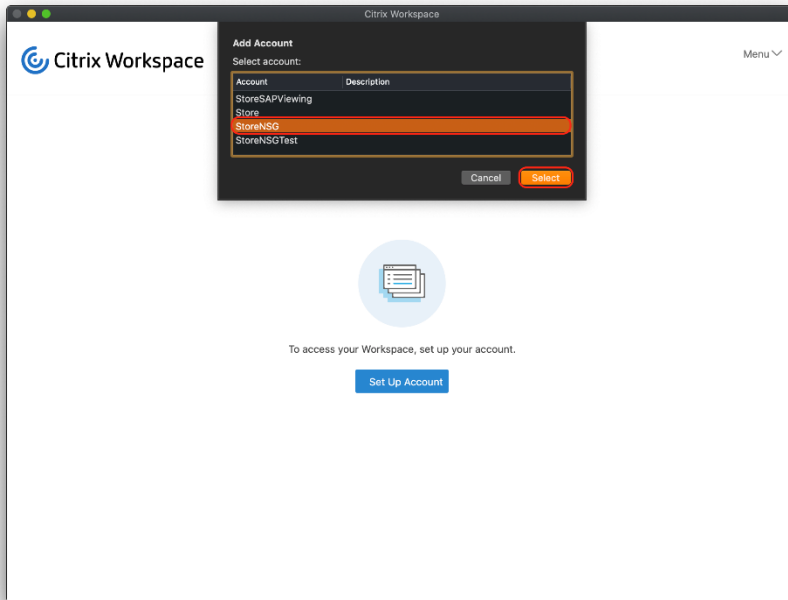Please enter the Server URL: https://ctx01.groz-beckert.com

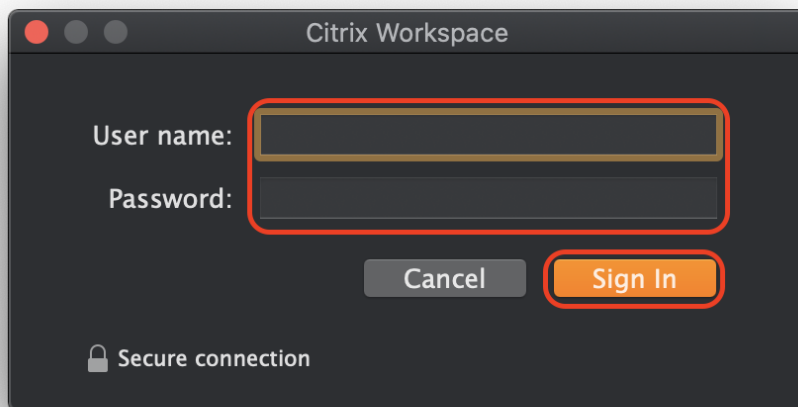Now enter your Groz-Beckert KG credentials.

Install and configure Citrix NSG Access
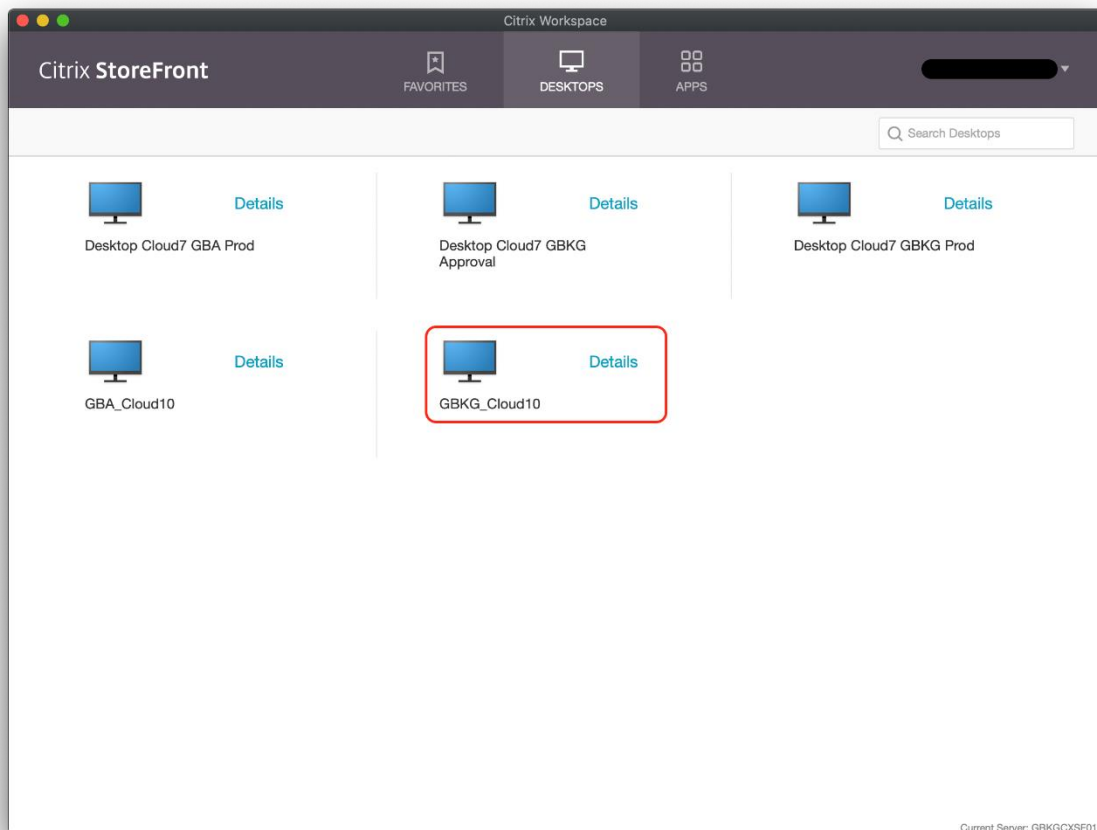
Please choose "StoreNSG"

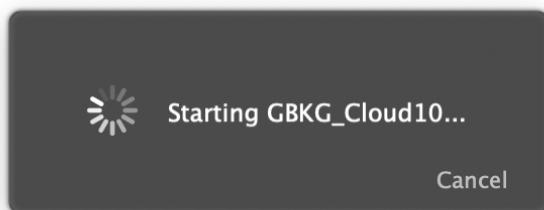Now enter again your Groz-Beckert KG credentials.
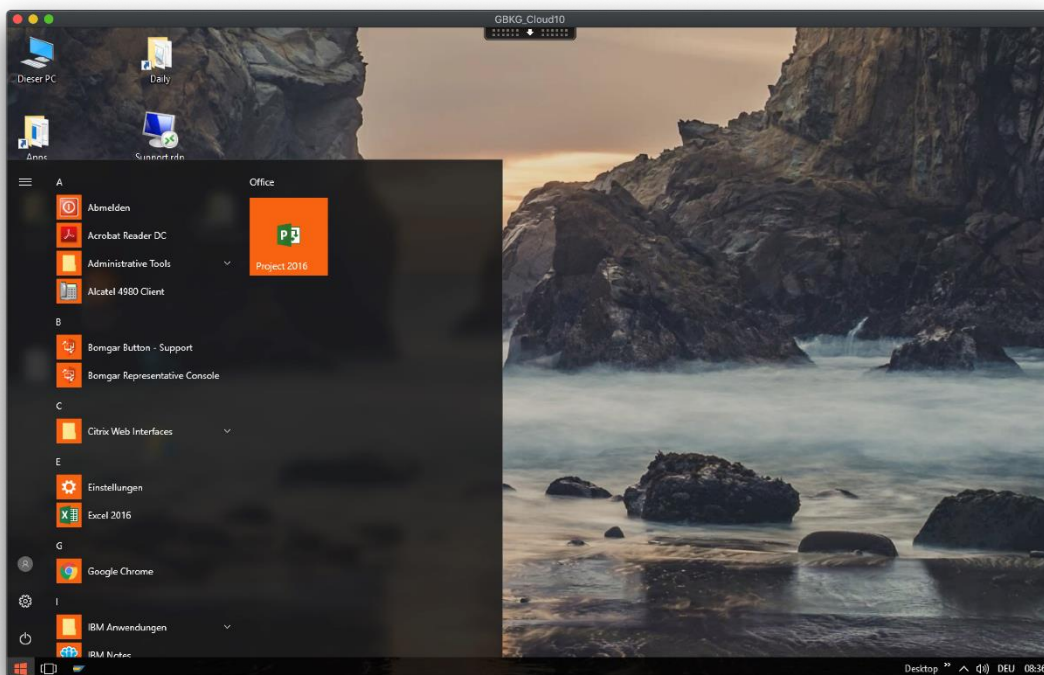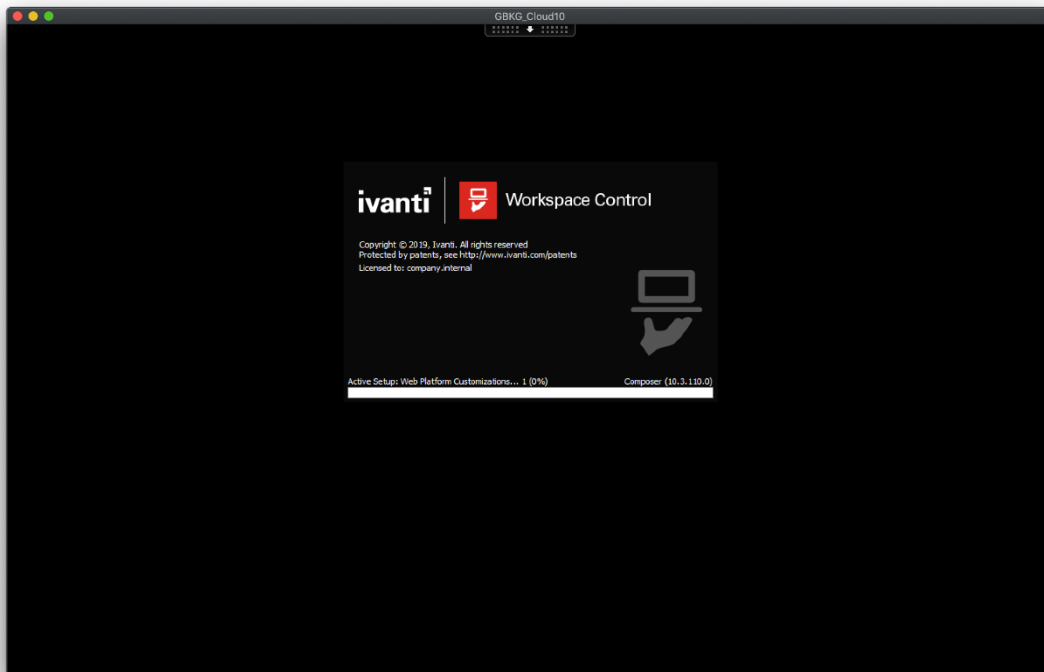
Install and configure Citrix NSG Access

Now you should get access to the Citrix Desktops Page. Here you can choose your Citrix environment the standard is the "Cloud 10" Desktop. Click the Desktop to start the Citrix session.

Now the Session should start.

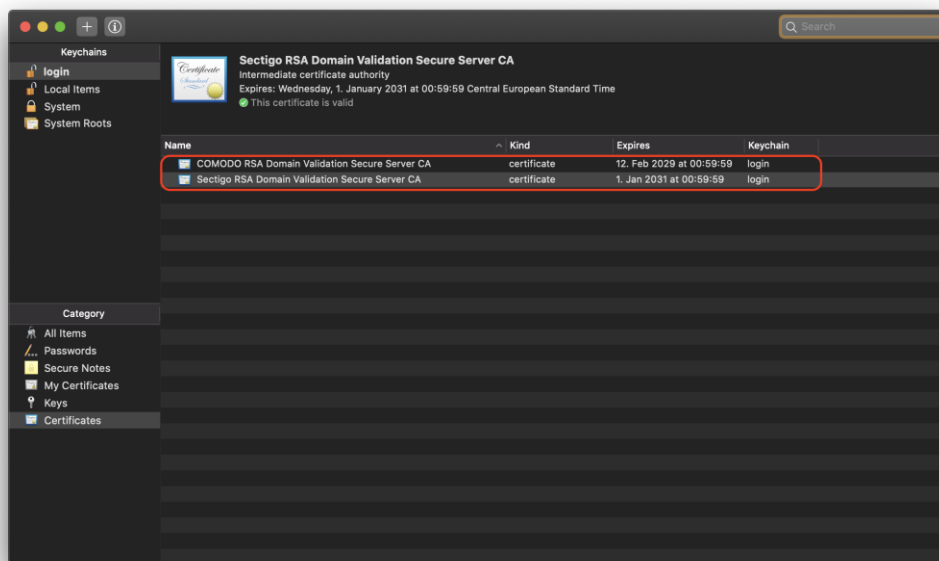Install and configure Citrix NSG Access

Install and configure Citrix NSG Access

Trouble Shoot:

If you'll get an error message (Certificate Error) while starting the Citrix Desktop please try the following.

!Please note all saved Passwords will be deleted with this step and you have to enter them again! (ex. You have to enter your Apple ID password again)
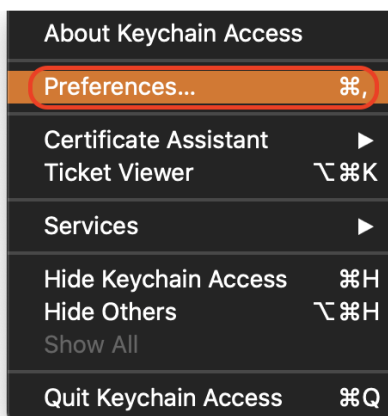
Open the Keychain Access from the "Applications" Folder – "Utilities"
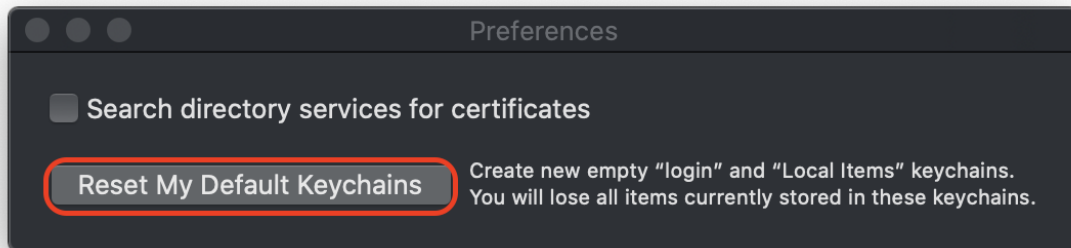

Click on Keychain Access

And then "Preferences"
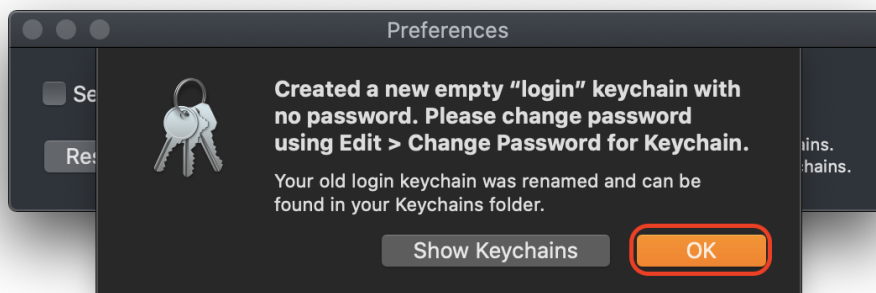
Install and configure Citrix NSG Access

Now you can reset the Keychain to the default by clicking "Reset Ma Default Keychain"

And confirm with you Mac OS Device password.

By clicking "OK" the default Keychain will be created.

Now please go back in the documentation, install the needed certificate and try the connection again.